



Stop! Look! Listen!

When you are working in a process plant or any operational environment, you should take the time to STOP for a few minutes, LOOK around at your operational environment and LISTEN to it. Your operational environment is always sending you information about its status, but are you looking and listening?

What You Can Do:

- As you do your job, look at and listen to your operational environment. Does anything look or sound different? Are there things that you see or hear that ought to be investigated, but people have just stopped paying attention to them? This is called “normalization of deviation” – accepting things which should be corrected as “normal” and not taking action to correct them. Report anything that doesn’t look or sound right to management.
- Change your route as you walk through your operational environment doing routine inspections to get a different view of the things that you pass.

Below are some examples of potential safety issues you may observe:



That tank looks rusty and corroded!



What is that puddle on the floor?



Is that a crack in this pipe?



Is something dripping from this insulated pipe?

Note: Pictures are screen captures from United States Chemical Safety Board videos (www.csb.gov).

Remember: “No task is so important that it be done at the risk of Safety.”

